

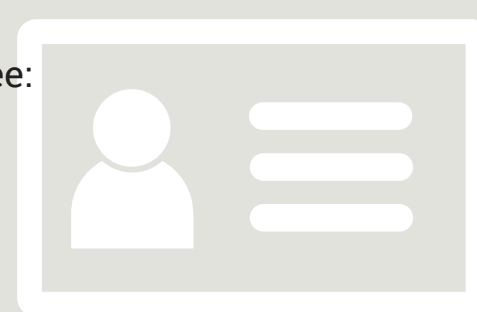
# First steps in integration of persons who have been granted international protection

## 1. IDENTITY CARD

### Visit a police station

For locations of police stations, please visit:  
[https://www.mup.hr/UserDocsImages/Dokumenti/up\\_pu\\_pp.pdf](https://www.mup.hr/UserDocsImages/Dokumenti/up_pu_pp.pdf)

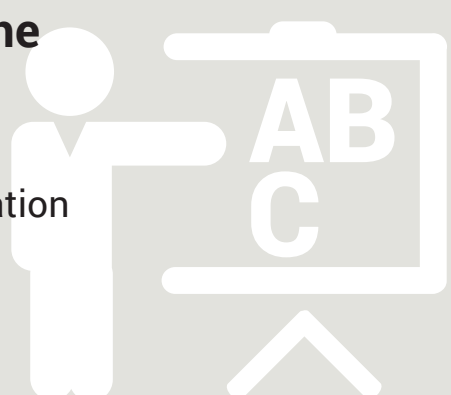
For more information, please see:  
Ministry of the Interior  
[www.mup.hr](http://www.mup.hr)  
[pitanja@mup.hr](mailto:pitanja@mup.hr)



## 7. LANGUAGE COURSE

### Check who is conducting the language course

For more information, please see:  
Ministry of Science and Education  
Donje Svetice 38, Zagreb  
[www.mzo.hr](http://www.mzo.hr)  
[uzoj@mzo.hr](mailto:uzoj@mzo.hr)

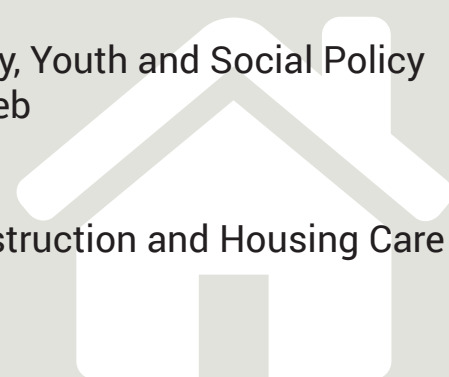


## 2. HOUSING

### Visit a Centre for Social Welfare and Central State Office for Reconstruction and Housing Care

For the location of your Centre for Social Welfare, please visit:  
<https://mdomsp.gov.hr/adresar-ustanova/1673>

For more information, please see:  
Ministry of Demography, Family, Youth and Social Policy  
Trg Nevenke Topalušić 1, Zagreb  
[www.mdomsp.gov.hr](http://www.mdomsp.gov.hr)  
[ministarstvo@mdomsp.hr](mailto:ministarstvo@mdomsp.hr)  
Central State Office for Reconstruction and Housing Care  
Savska cesta 28, Zagreb  
[www.sduosz.hr](http://www.sduosz.hr)  
[sduosz@sduosz.hr](mailto:sduosz@sduosz.hr)



## 6. EDUCATION

### Visit the City Office for Education

For more information, please see:  
Ministry of Science and Education  
Donje Svetice 38, Zagreb  
[www.mzo.hr](http://www.mzo.hr)  
[uzoj@mzo.hr](mailto:uzoj@mzo.hr)

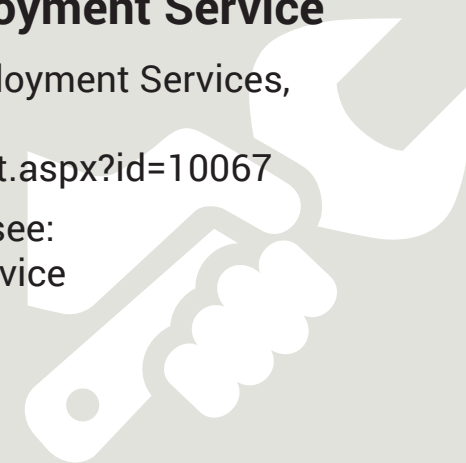


## 3. EMPLOYMENT

### Visit the Croatian Employment Service

For locations of Croatian Employment Services, please visit:  
<http://www.hzz.hr/default.aspx?id=10067>

For more information, please see:  
Croatian Employment Service  
Radnička cesta 1, Zagreb  
[www.hzz.hr](http://www.hzz.hr)  
[hzz@hzz.hr](mailto:hzz@hzz.hr)



## 5. HEALTH CARE

### Visit a Medical Centre

For locations of Medical Centres, please visit:  
<https://zdravlje.gov.hr/kontakti/kontakti-zdravstvenih-ustanova/domovi-zdravlja-1500/1500>

For more information, please see:  
Ministry of Health  
Ksaver 200a, Zagreb  
[www.zdravlje.gov.hr](http://www.zdravlje.gov.hr)  
[pitajtenas@miz.hr](mailto:pitajtenas@miz.hr)

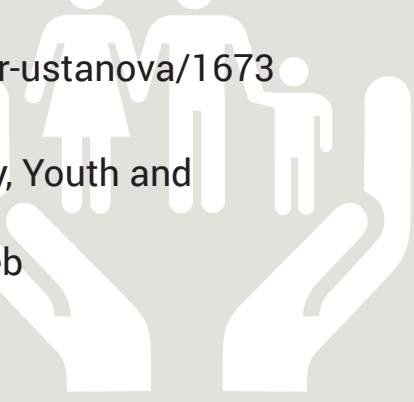


## 4. SOCIAL WELFARE

### Visit a Centre for Social Welfare

For the location of your Centre for Social Welfare, please visit:  
<https://mdomsp.gov.hr/adresar-ustanova/1673>

For more information, please see:  
Ministry of Demography, Family, Youth and Social Policy  
Trg Nevenke Topalušić 1, Zagreb  
[www.mdomsp.gov.hr](http://www.mdomsp.gov.hr)  
[ministarstvo@mdomsp.hr](mailto:ministarstvo@mdomsp.hr)



# Rights and obligations of persons who have been granted international protection in the Republic of Croatia

## In the Republic of Croatia, you have the right to:

- residence
- family reunification
- accommodation
- work
- health care
- education
- freedom of religion
- free legal assistance
- social welfare
- assistance for integration into society
- ownership of real property pursuant to the 1951 Convention
- acquisition of Croatian citizenship pursuant to the regulations governing the acquisition of citizenship



You have **the right of residence in the Republic of Croatia** from the receipt of the decision on granted international protection, and the residence is proved by a residence permit (ID) which **you must always carry with you**. The residence permit application shall be submitted to the local police station based on the place of residence **within 15 days** from the service of the decision approving international protection.

Along with the application you need to submit:

- photo
- international protection seeker card
- certificate of granted status

The costs of issuing the first residence permit will be covered from the state budget of the Republic of Croatia. Each time you change your address, you must report the change and make a new residence permit **within 15 days**, at your own expense.



**The right to accommodation** may last for up to two years from the day you received the decision on granted international protection if you do not have your own financial resources. The accommodation request needs to be submitted to the local social welfare center based on the place of residence as soon as possible from the date of address registration.

Along with the request you need to submit:

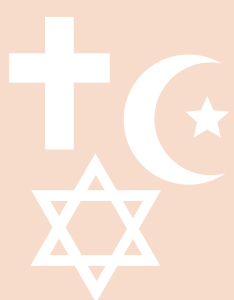
- residence permit
- certificate of granted status
- personal identification number (OIB)
- certificate of registration at the Croatian Employment Service or an income certificate if you are employed



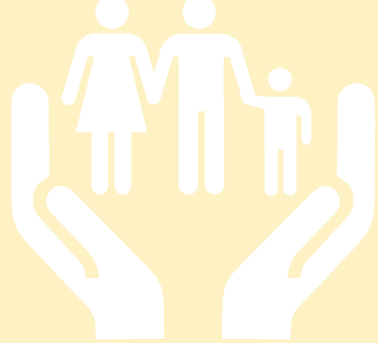
You have **the right to health care** to the same extent as an insured person within compulsory health insurance. The right to health care is based on your residence permit. As an unemployed person, you are not entitled to health insurance and you do not have a health insurance card. In case of health care need, you visit the doctor with your residence permit only.



**The right to freedom of religion** - you have the right to freedom of religion and religious upbringing of your children.

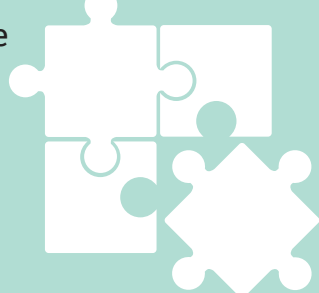


You have **the right to social welfare** in accordance with the regulations governing the social welfare of Croatian citizens. At the Center for Social Welfare, based on the place of stay, you can find out what rights you can exercise. Some local communities offer additional social welfare rights, so you should check it at the City office responsible for welfare (for example, free public transport, public kitchen, food packages, etc.).



**Integration into society** – you are obliged to attend Croatian language, history and culture course. Find out who organizes the course and where.

In the Republic of Croatia, there are many organizations that you can contact if you need help in exercising the rights that you have as a person who has been granted international protection.



## In the Republic of Croatia, you are obliged to:

- respect the Constitution, laws and other regulations of the Republic of Croatia
- register place of residence within 15 days from the service of the decision approving international protection
- carry a residence permit with you at all times and show it to the authorized person if requested
- attend a Croatian language, history and culture course



**The right of family reunification** applies to a spouse or a common law partner, a minor child, an adult child incapable of caring for himself/herself due to a health condition, parents who had lived in the same household with you, if they are dependent on your care. A child has the right to reunification with his/her parents. Family reunification is realized in a way that the person who you wish to reunite with applies for a temporary stay at the nearest Croatian Embassy.

Along with the application you need to submit:

- travel document
- documentation to prove kinship (marriage certificate, birth certificate, etc.)

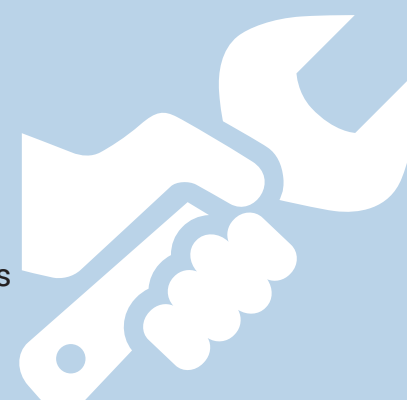


You have **the right to work** under the same conditions as Croatian citizens. You do not need a residence or work permit or a work registration certificate.

In order to find work and exercise certain rights more easily, you need to register at the Croatian Employment Service, where you must regularly contact your counselor, at least once every 28 days.

When applying to the Employment Service, you need to submit:

- residence permit
- certificate of granted status
- personal identification number (OIB)
- documentation of completed education



You have **the right to education** under the same conditions as a Croatian citizen. You have the right to primary, secondary and higher education. Primary education is compulsory in the Republic of Croatia and you must immediately enroll your children in the education system. To enroll children in the education system, contact the City office responsible for education and submit following documents:

- residence permit
- certificate of granted status
- personal identification number (OIB)
- documentation of previous education

Adults who have not completed primary or secondary education are entitled to adult education.

If you have completed a certain education, you are entitled to the recognition of foreign education qualifications. For more information, contact the ministry responsible for education.



**The right to free legal assistance** includes assistance with drafting complaints and representation before the administrative court in case you have been denied asylum, but granted subsidiary protection, or in case of termination or cancellation of international protection. The list of providers of free legal assistance is drawn up by the Ministry of the Interior and it can be found at: <https://www.mup.hr/gradjani>.



**Acquisition of Croatian citizenship** – after 8 years of uninterrupted stay in the Republic of Croatia, you may apply for Croatian citizenship. The application is submitted to the local police station based on the place of residence. Before applying, you must have a permanent residence. The application for a permanent residence is submitted to the local police station based on the place of residence after 5 years of uninterrupted stay in the Republic of Croatia. Please contact the relevant police station for more information on the conditions and required documentation when the time comes.



## For further assistance in exercising your rights, you can contact:

### Croatian Red Cross

Ulica Crvenog križa 14, Zagreb  
[www.hck.hr](http://www.hck.hr)  
[azil-migracije@hck.hr](mailto:azil-migracije@hck.hr)

### JRS – Jesuit Refugee Service

Maksimirska cesta 286, Zagreb  
[www.jrs.hr](http://www.jrs.hr)  
[info@jrs.hr](mailto:info@jrs.hr)

### HPC - Croatian Law Center

Andrije Hebranga 21, Zagreb  
[www.hpc.hr](http://www.hpc.hr)  
[hpc@hpc.hr](mailto:hpc@hpc.hr)

### CMS - Center for Peace Studies

Selska cesta 112 a, Zagreb  
[www.cms.hr](http://www.cms.hr)  
[cms@cms.hr](mailto:cms@cms.hr)

### Are You Syrious?

Brune Bušića 42, Zagreb  
[www.facebook.com/areyousyrious](https://www.facebook.com/areyousyrious)  
[areyousyrious@gmail.com](mailto:areyousyrious@gmail.com)

### DPP - Society for Psychological Assistance

Ulica kneza Mislava 11, Zagreb  
[www.dpp.hr](http://www.dpp.hr)  
[spa@dpp.hr](mailto:spa@dpp.hr)

### RCT - Rehabilitation Center for Stress and Trauma

Kvaternikov trg 12, Zagreb  
[www.rctzg.hr](http://www.rctzg.hr)

### UNHCR

Vjekoslava Heinzela 44 /II, Zagreb  
[www.unhcr.hr](http://www.unhcr.hr)  
[hrvza@unhcr.org](mailto:hrvza@unhcr.org)

### Ministry of the Interior

Asylum Department  
Sarajevska cesta 41, Zagreb

**When exercising your rights, always have your residence permit, certificate of approved status and personal identification number (OIB) with you.**